Catching up on online consultation

How to get your organisation up to speed
with digital participation

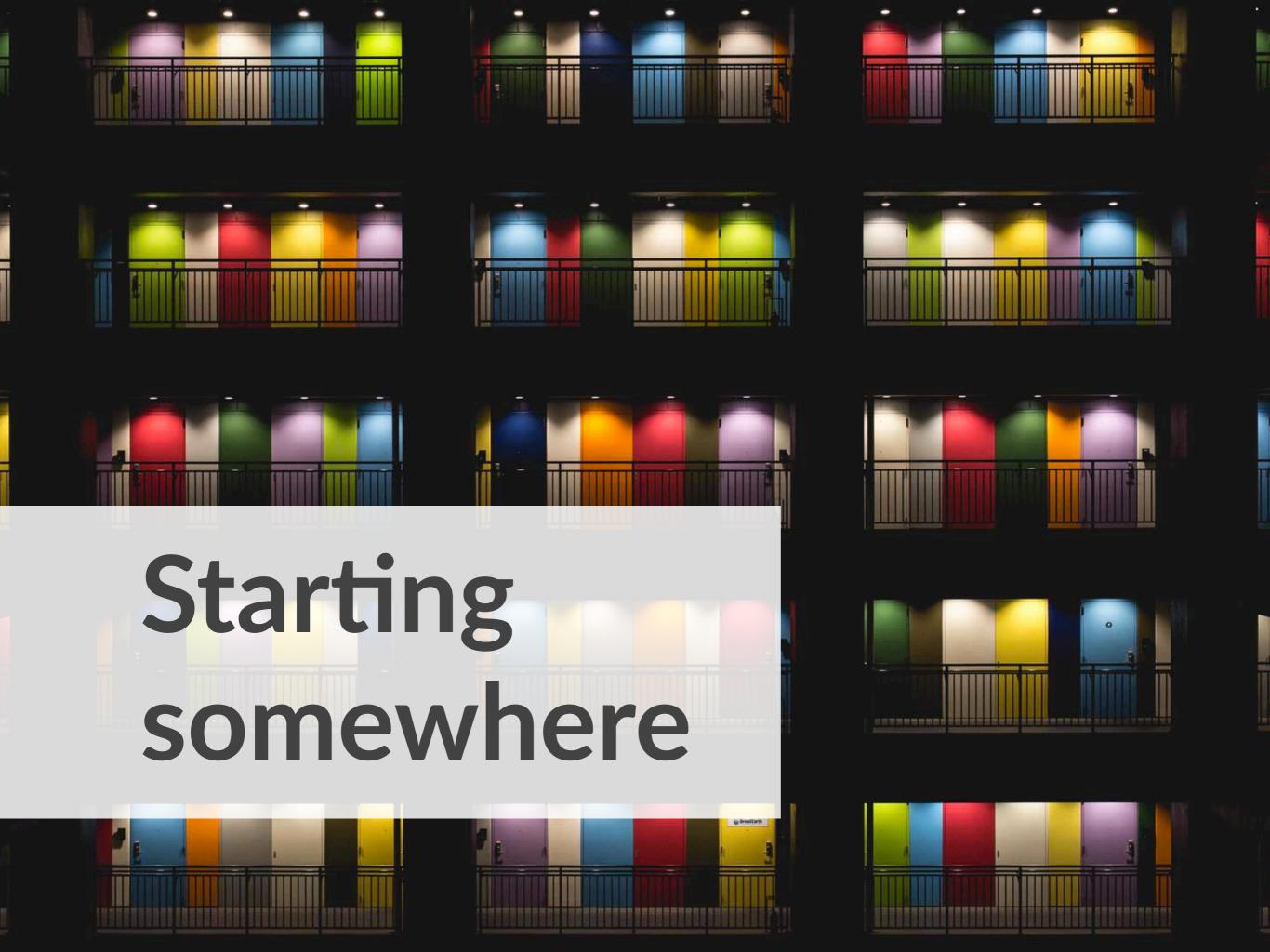


#### Feel left behind?



You wouldn't believe how many times public sector organisations tell us they're way off the pace when it comes to digital engagement. Everyone knows that consultation needs to be available online. But many are stuck with outdated systems and clunky technology – if anything at all.

Fear not, though: catching up needn't be difficult. Here are a few ways you can quickly get up to speed...



### 99 problems

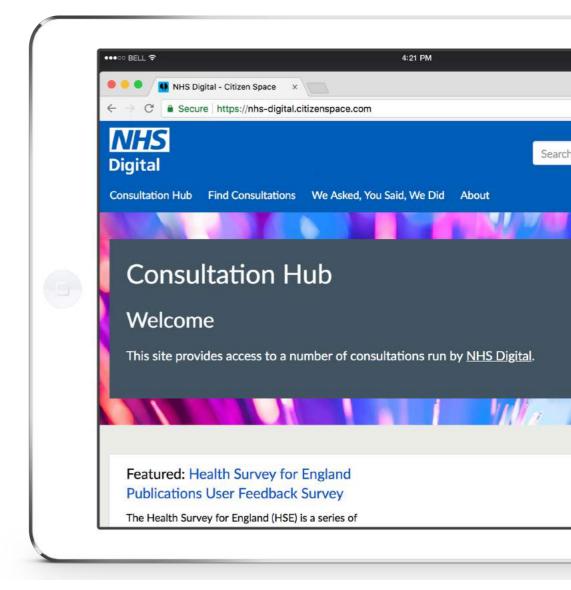


Often, we hear of people who would like to change things in their organisation, only to find that there isn't one neatly-defined problem – there are hundreds all tangled up together.

Unpicking them individually, one by one, seems dauntingly impossible and so, in the end, nothing gets done.

## Something simple

Citizen Space lets you organise and manage all consultations in one place. It's really easy to use and to slot in alongside your established processes. It also comes with unlimited users, so your entire organisation can use it at no extra cost.





# Managing the money

#### Spiralling costs

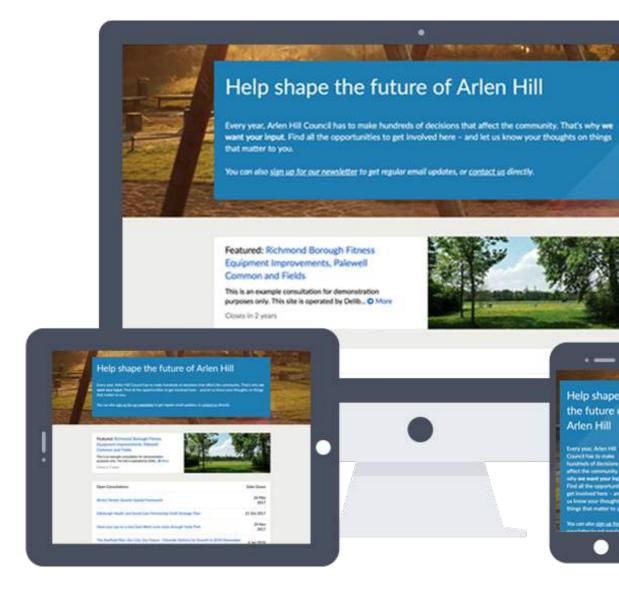


Big IT projects are notoriously difficult to manage and infamously expensive.

We can understand why people are sometimes hesitant to embark on a 'digital transition': what if it starts something rolling that then snowballs out of control?

## A fixed price

We like straightforward, honest pricing. With Citizen Space, you pay a **flat fee** annual subscription and then you're set. No nasty stings in the tail with price-per-user or per-consultation. And you get any system upgrades we make for free.





### Lack of key skills



Lots of people tell us it's more than just a nice, shiny piece of software they need.

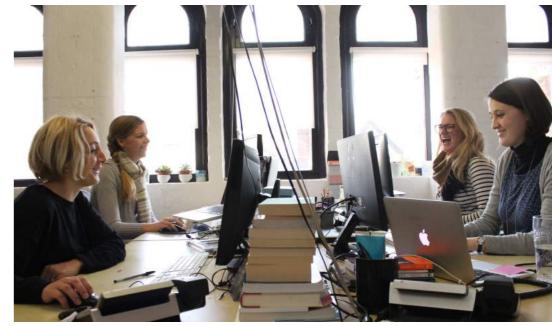
Often, what's holding their organisation back is a fundamental shortage of digital capabilities – or even a cultural fear of online interaction.

#### Expert advice

We regularly run training sessions for our clients. It's much more than just tech support: we develop bespoke organisational adoption plans for many clients.

And all Citizen Space users are invited to regular meet-ups, where you can learn from others in your field.





### Want more help?

To discuss using Citizen Space to suit your needs, get in touch to arrange a demo:

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