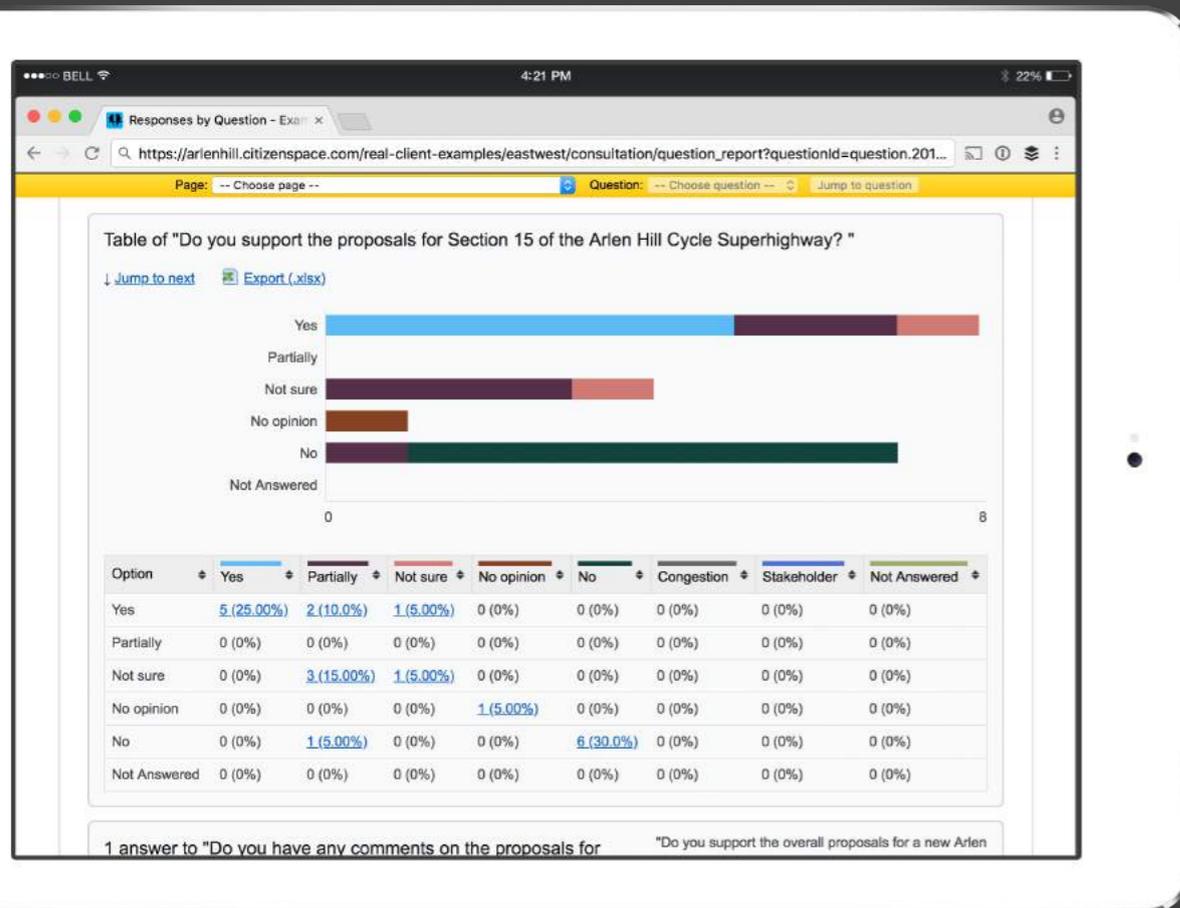




# Citizen Space

Transform your public involvement



# The go-to option

Citizen Space is the platform of choice for public bodies around the world to run consultations online. Used by 100+ diverse organisations – from small councils to national governments – to run 14,000+ consultations, with 3m+ responses.



The background of the slide features two vintage cars parked in front of a wall with yellow horizontal slats. On the left is a light blue car that is heavily rusted and appears to be in a state of disrepair. On the right is a brown car that is well-maintained, polished, and looks like a classic luxury vehicle. The contrast between the two cars visually represents the concept of 'upgrading' or 'improvement'.

# Upgrade your engagement

“Citizen Space has **transformed the way we are able to engage** with our customers and stakeholders. It has allowed us to reach and listen to the views of **more service users than ever before.**”

*Head of Consultation, Transport for London*

# All in one place

Citizen Space supports the end-to-end consultation process: from initial survey design to final feedback.



## Create

Build elegant surveys



## Collect

Easily gather responses



## Analyse

Get meaningful data and insight

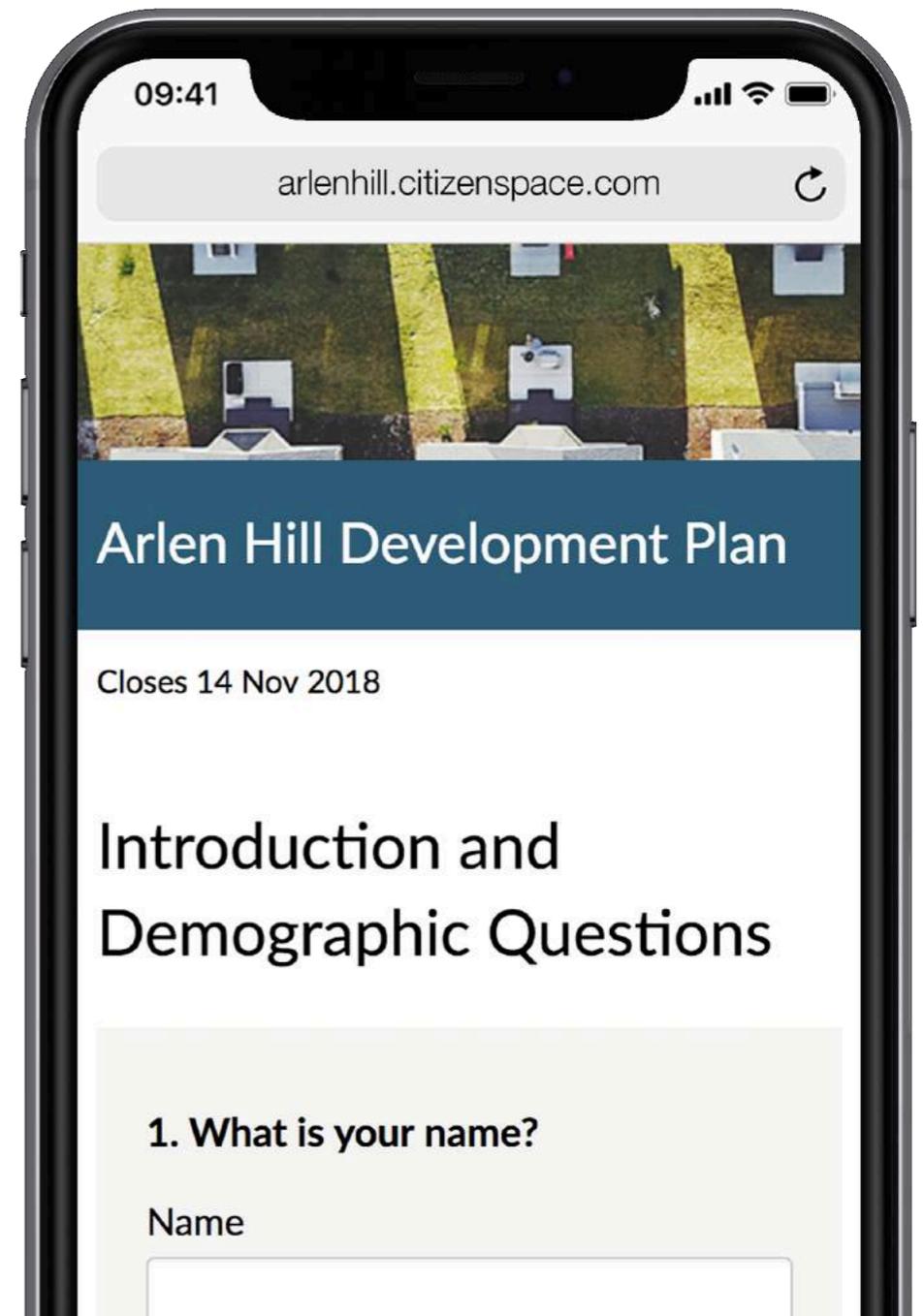


## Feedback

Keep people informed

# Powerful survey tool

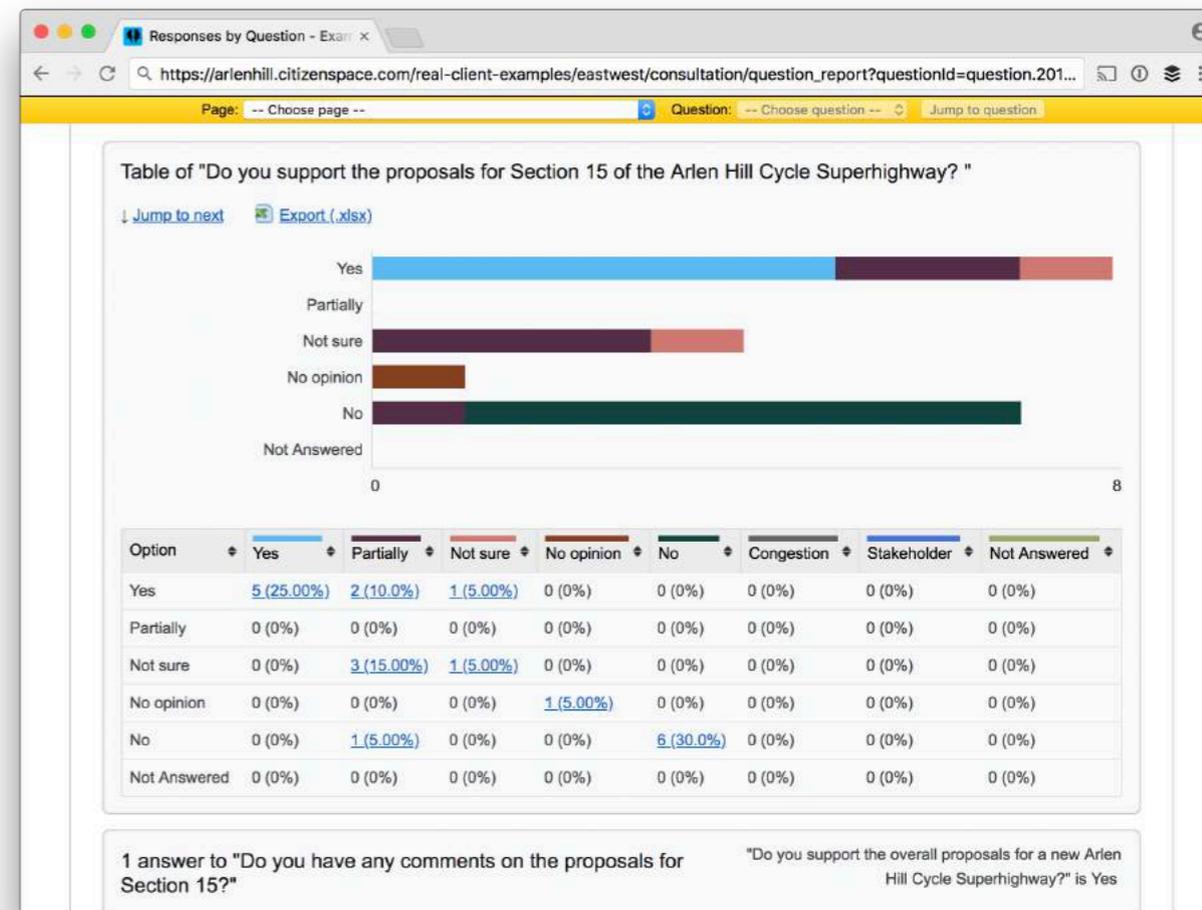
With responsive design, Citizen Space allows organisations to create different types of surveys that work **seamlessly** across desktop, laptop and mobile devices. This helps **widen participation by removing barriers to entry.**



# Easy analysis

Citizen Space's powerful analysis tools help to **extract insight** from responses, including free-text comments.

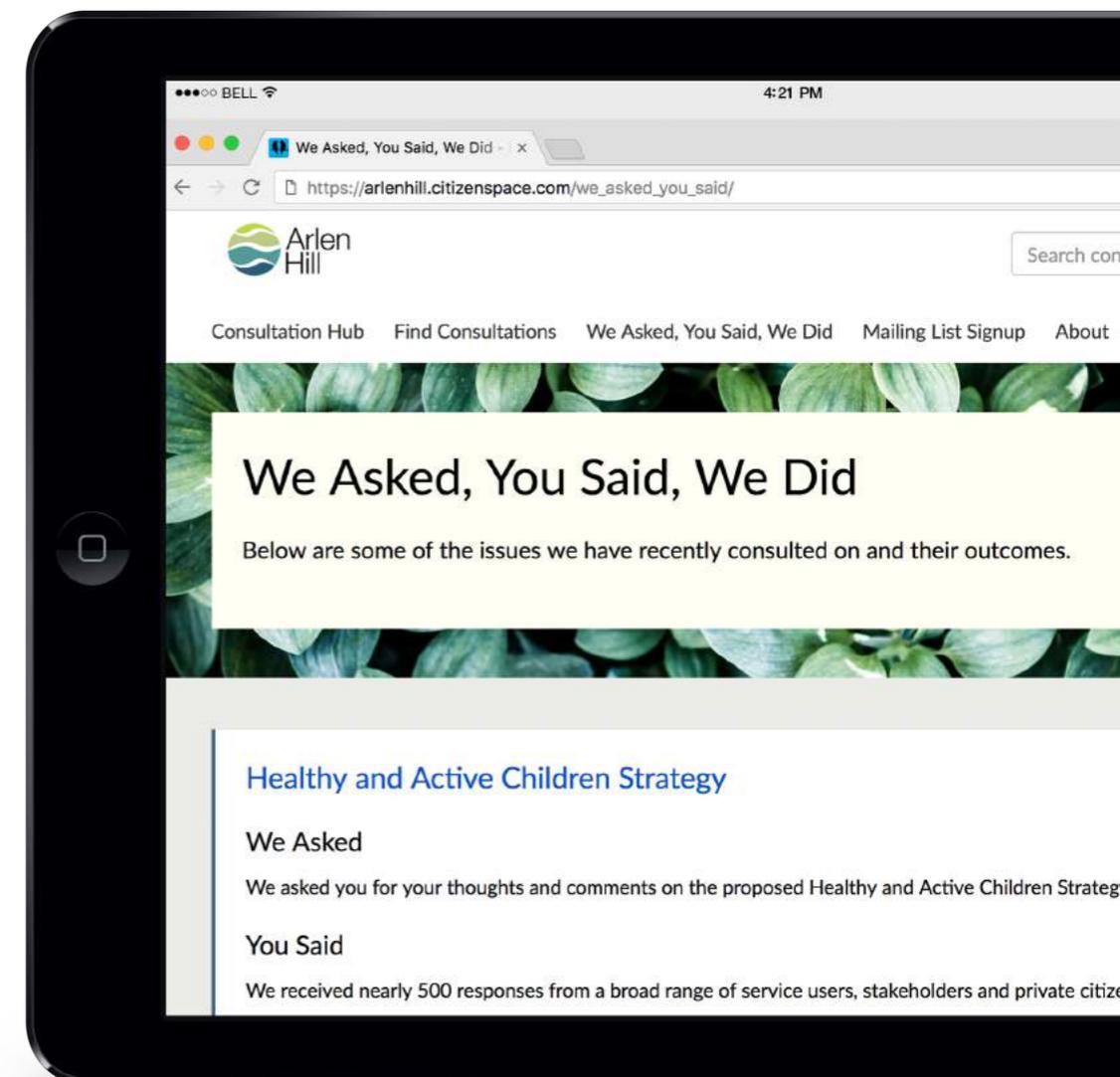
Accurate analysis enables organisations to make **well-informed decisions** that ultimately deliver better services to the public.



# Built-in feedback

Citizen Space has a dedicated 'We Asked, You Said, We Did' section for **sharing outcomes** following consultation and engagement activity.

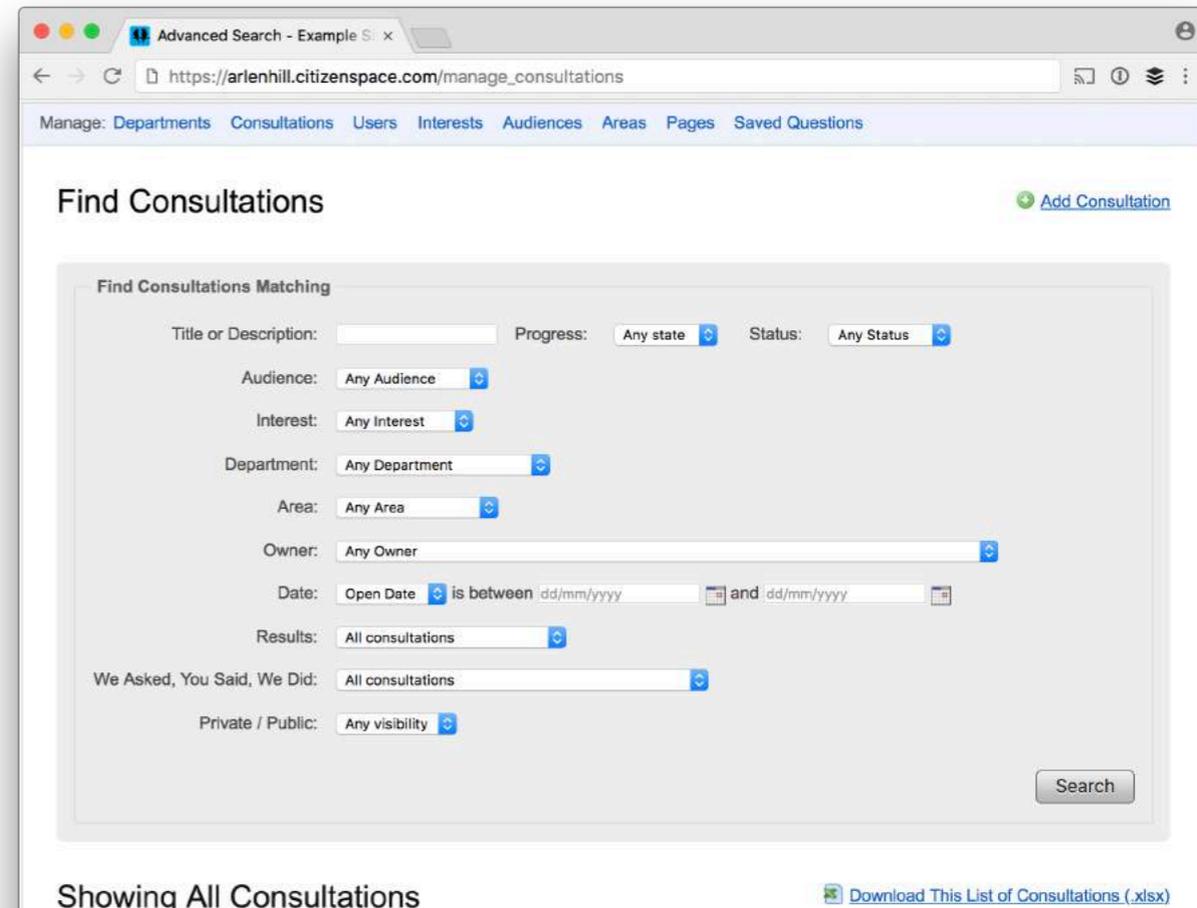
This feature helps to **close the feedback loop**; citizens feel valued and are more likely to participate again.



# Central management

Citizen Space is designed to **scale across an organisation**, with one central dashboard to manage all engagement activity.

A back-end department structure mirrors that of your organisation, with individual logins to assure GDPR compliance.



The screenshot shows a web browser window with the URL [https://arlenhill.citizenspace.com/manage\\_consultations](https://arlenhill.citizenspace.com/manage_consultations). The page title is "Advanced Search - Example S: x". The navigation bar includes links for "Manage: Departments", "Consultations", "Users", "Interests", "Audiences", "Areas", "Pages", and "Saved Questions". The main heading is "Find Consultations" with an "Add Consultation" button. Below is a "Find Consultations Matching" form with the following fields:

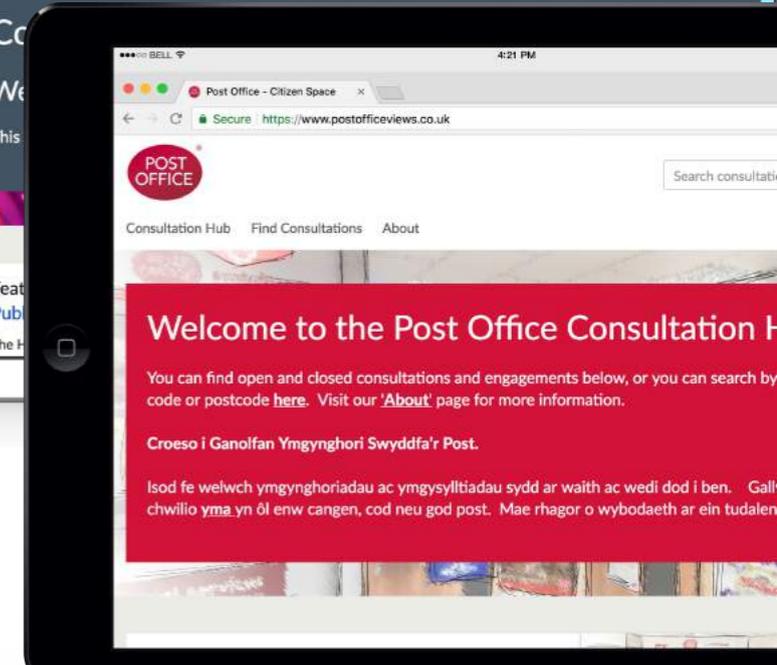
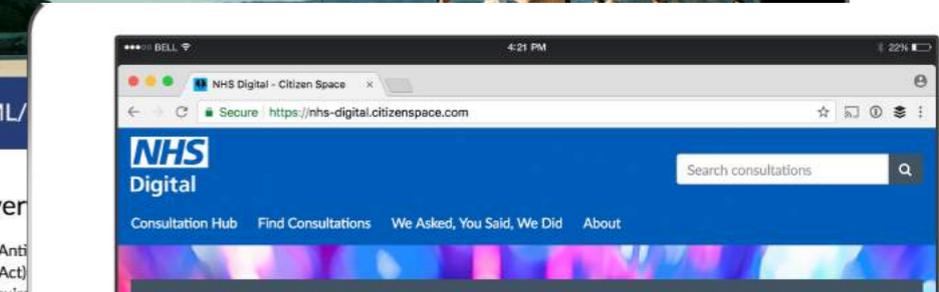
- Title or Description:
- Progress:
- Status:
- Audience:
- Interest:
- Department:
- Area:
- Owner:
- Date:  is between  and
- Results:
- We Asked, You Said, We Did:
- Private / Public:

A "Search" button is located at the bottom right of the form. Below the form, it says "Showing All Consultations" and there is a link to "Download This List of Consultations (.xlsx)".

# Tailored to you

Citizen Space can be branded to suit your organisation, making it **recognisable** and **familiar** to the public.

This includes the ability to add **logos**, **colour schemes**, **banner images** and **button colours**.



Simple to  
get started



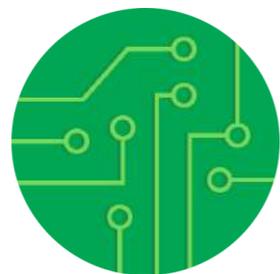
# Painless pricing



Citizen Space is offered at a **fixed price** for an entire organisation – so every team can use it without worrying about rising costs.



Our simple subscription packages include **unlimited** users, teams, responses and consultations/surveys.



**Software updates** are provided at no cost to ensure Citizen Space takes account of new developments in technology and governance.

# Certified secure

Citizen Space is the platform of choice for **public bodies around the world** to run consultations online. Used by **100+** diverse organisations – from small councils to national governments – to run **14,000+** consultations, with **3m+** responses.



# Exceptional support

Each subscription includes **dedicated account management**. The team are ready to help with all queries and most issues are resolved within hours.

Our account managers are **experts** in consultation, offering full product training and guidance on best practice – so you're in good hands.



# Find out more

To discuss using Citizen Space to suit your needs, get in touch to arrange a demo:

[info@delib.net](mailto:info@delib.net)



0845 638 1848



1888 966 9677



1800 97 67 61



1855 207 0161

+44 1173 812 989 (worldwide)



delib.net

Delib Limited, Co. #5158056

Registered at 4th Floor, 63 Queen Square, Bristol,  
UK, BS1 4JZ

